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FACT SHEET

## Avaya one-X Deskphone 9610 IP Telephone

Avaya one-X™ Deskphone is a family of next generation IP telephones that delivers a new and unique communications experience to drive increased productivity.

Created by users for users, the Avaya one-X Deskphone family features an intuitive user interface which helps to make users proficient and confident in performing common telephone tasks such as setting up a conference call or completing a transfer. With enhanced high-fidelity audio, it's much easier to hear and understand other people which speeds business while reducing fatigue and stress. The one-X Deskphone models are built with future growth and enhancement in mind, with many modular add-ons that can be added as they are needed — protecting investments and leading to improved total cost of ownership. The new telephones also feature a very stylish and professional design.

Avaya one-X™ is a portfolio of communications solutions which deliver a powerful and consistent communications experience for the end user — across a variety of devices and interfaces. Avaya one-X solutions provide intelligent access to Intelligent Communications, to drive productivity and competitive advantage.

Avaya 9610 IP Telephones are specifically designed for Walkup use Profile for use in common areas such as lobbies, secondary conference room phones, and printer or copier rooms. The 9610 is not intended to be associated with an individual user, but rather a location and will be shared by visitors and building employees. With this in mind, the 9610 interface is simple and

intuitive. Extra features and buttons typically required by power users such as hold, conference, and transfer – were removed from the 9610 – to keep the experience simple and easy for walk-up users.

Through its integrated web browser and backlit display, the 9610 supports productivity enhancing phone applications such as access to building directories, visitor information, news and events. And, with its dual position flip stand, the 9610 makes a smart-looking addition to any building lobby or visitor area.



### And keep in mind:

**Security and reliability:** With enhanced protection against denial of service attacks and support for 802.1x, as well as improved VLAN separation, the 9610 delivers the high level of security and reliability that you've come to expect from Avaya.

### Key Features:

#### Hardware:

- Backlit display — 3.33" diagonal ¼ VGA quality gray-scale pixel based with adjustable display angle
- Ergonomic wideband hearing aid compatible handset supporting TTD acoustic coupler

- Message Waiting Indicator – with Visual Alerting
- Flip-stand/dual position
- Wall Mount kit available
- Four way navigation cluster button
- Two contextual softkey buttons
- Volume button (separate volume levels in the handset, and ringer)
- Home (hard button)
- Contacts button (hard button)
- Single Ethernet (10/100) line interface
- POE 802.3af compliant class 2 device (auxiliary power available)

#### Software:

- Supports a single Call Appearance and Communication Manager Directory, Next and Make Call Features
- H.323 protocol with future support for SIP
- Standards-based wideband Codec G.722 and the following narrow band codecs: G.711, G.726 G.729A/B

- Support for the Avaya Push API application interface — for third party telephone applications (<http://www.support.avaya.com>)
- Support for the following languages: English, Canadian French, Parisian French, Latin American Spanish, Castilian Spanish, German, Italian, Dutch, Brazilian Portuguese, Japanese (Kanji, Hiragana, Katakana), Simplified Chinese, Korean, Russian Cyrillic, and Hebrew.

#### Requirements:

- Avaya Communication Manager 3.0 or greater
- Local or Centralized Electrical Power — through POE 802.3af switch, or local power supply

#### Learn More

For more information about how Avaya IP Telephony solutions may be leveraged to help grow revenue and reduce costs, please contact your Avaya Client Executive, Avaya Authorized BusinessPartner or visit [avaya.com](http://www.avaya.com) and click on *IP Telephony*.

#### About Avaya

Avaya delivers Intelligent Communications solutions that help companies transform their businesses to achieve market-place advantage. More than 1 million businesses worldwide, including more than 90 percent of the FORTUNE 500®, use Avaya solutions for IP Telephony,

Unified Communications, Contact Centers and Communications Enabled Business Processes. Avaya Global Services provides comprehensive service and support for companies, small to large. For more information visit the Avaya Web site: <http://www.avaya.com>.

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