



**BtL**

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IP Telephony

Contact Centers

Mobility

Services

## FACT SHEET

# Avaya 2420 Digital Telephone

The Avaya 2420 Telephone brings flexibility and localized capabilities to the digital telephone, while delivering access to the full complement of Avaya Communication Manager features. Its streamlined design is geared for the advanced enterprise telephone user. Complementing the Avaya 2400 Telephone line with the use of a large display, the user interface is designed to improve productivity and serviceability

### Benefits

- High-end feature set with access to all the productivity capabilities available in Avaya Communication Manager software (over 700 features)
- Advanced, easy-to-use interface
- Reduced installation and move costs with paperless labels
- Ready for multinational deployments with global design

### Key Features

- Large screen — 7 line x 29 character display
- 14 fixed feature buttons
- 24 label-less call appearances/feature buttons — displayed 8 appearances at a time
- Large message waiting indicator

- Full-duplex speakerphone optimized for the typical business office environment
- Local directory with 104 entries — including speed dial numbers with up to 24 characters.
- Local call log with 100 entries for missed, incoming answered, and outgoing calls including call durations, hunt group calls and transferred calls
- 8 personalized ring patterns
- Downloadable firmware upgrades
- 4 softkeys
- One headset jack
- One Expansion Module jack — supporting EU24 24 button expansion module
- Available connector for 20A stand to support 200A Tip/Ring and 201A Recorder Interface Modules
- Global Industrial Design with ICON labeled buttons
- 8 user-selectable languages for softkeys and display messages: English, German, French, Spanish, Italian, Dutch, Portuguese, and Japanese (Katakana)
- Desk and wall mountable
- Hearing aid compatible
- Adjustable desk stand

### Specifications

- 9.8" W x 9.3"L x 4.5" H (249 mm x 236 mm x 114 mm)
- Weight: 2.6 lb. (1.2 kg)
- Operating temperature: 40° - 120° F (4° - 49° C)
- Dark gray color



## Requirements

- Avaya DEFINITY® Call Processing Software or Avaya Communication Manager R1.1 or later
- Avaya Media Gateways (including DEFINITY® ProLogix, G3SI or G3R Cabinets) with 2-wire DCP circuit packs

## Learn More

For more information on Avaya products, solutions and services contact your local Avaya Client Executive or Authorized BusinessPartner. Or, visit [avaya.com](http://avaya.com).

## About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications infrastructure and solutions. For over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, Avaya's embedded solutions help businesses enhance value, improve productivity and create competitive advantage by allowing people to be more productive and create more intelligent processes that satisfy customers.

For businesses large and small, Avaya is a world leader in secure, reliable IP telephony systems, communications applications and full life-cycle services. Driving the convergence of embedded voice and data communications with business applications, Avaya is distinguished by its combination of comprehensive, world-class products and services. Avaya helps customers across the globe leverage existing and new networks to achieve superior business results.

The Avaya logo consists of the word "AVAYA" in a bold, white, sans-serif font, centered on a red rectangular background.

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